

About Us

Mission:

Acting as a legally appointed guardian, Permanent Planning, Inc. identifies, secures, and monitors essential individualized services and support for people with intellectual disabilities.

Acting as a medical advocate for older Iowans, Permanent Planning, Inc. provides support, advocacy, and assistance to navigate through medical appointments and treatment plans.

Values:

- Respect - Demonstrate honor and consideration
- Collaboration - Work together for the best outcomes
- Integrity - Driven to do what is right
- Advocacy - Seek and uphold the highest standards
- Discernment - Educated judgment

Board of Directors:

Permanent Planning, Inc. Board of Directors consists of family members of people with intellectual disabilities and interested professionals from the community.



Permanent Planning, Inc.

4901 University Avenue, Suite D
Cedar Falls, IA 50613

Phone: 319-277-1410

Fax: 319-277-1359

E-mail: ppi@episervice.org
www.permanentplanning.org



August 2017



Advocacy Services



**When family can't be
there, advocacy services
for you or your loved one.**

319-277-1410|permanentplanning.org

Menu of Services

If you or a loved one are in need of an experienced, caring, and professional advocate, you have come to the right place. All PPI services are provided with the utmost dignity and respect by professionals who each have a minimum of 20 years experience serving as an advocate. PPI will work with the individual, family, and/or care-giver to select the appropriate services from our menu.

Menu of Services:

- Meet individual at medical appointments.
- Along with the patient, listen to doctor's report, ask questions, and help sort out treatment options.
- Ensure the individual, their family, and/or caregiver understand the purpose and outcome of their doctor's appointment.
- Ensure prescriptions will be picked up or delivered and set up.
- Reinforce the reason for the medication and how it is to be taken.
- PPI staff will write a summary of the doctor appointment and send it to the individual and/or family member for their records.
- Identify appropriate community services for the individual.
- Assist with contacting appropriate agencies and obtaining and completing paperwork to start or continue services.
- Identify resources that might be of benefit to the older Iowan who qualifies.

- Monitor for signs of emotional abuse, physical abuse, and/or financial exploitation.
- Assist with coordination of downsizing to a more appropriate living environment.
- Provide consultation to address needs as they arrive.

Why choose PPI?

PPI staff are experienced in:

- Advocating for and monitoring the care of individuals with complicated health care needs at appointments and during hospitalizations.
- Helping individuals to understand their diagnosis, treatment options and prognosis.
- Monitoring home care services and assessing whether an individual needs more, less or a different type of service.
- Recognizing signs of neglect (of self or by caregiver), physical and emotional abuse, and financial exploitation.
- Using knowledge of community resources and how to access them.
- Helping individuals to understand what each medication is for and how to take it, arranging assistance with medication set-up, and providing assistance in obtaining helpful devices such as med dispensers with alarms and other features.
- Coordinating downsizing services when a move is necessary.
- Assisting with the application process for benefits one is eligible for and with annual recertification forms.
- Recognizing and understanding cognitive changes.
- All PPI staff are National Certified Guardians with the Center for Guardianship Certification.

Who is eligible?

PPI's Advocacy Services are for people who are elderly or for anyone who could benefit from receiving an advocate's services. If you are alone to make your medical decisions, your family is not available to attend doctor appointments due to work or other commitments, or if your family lives outside the area, PPI staff advocates can step in and help sort out the medical information so you and your family can make the best decisions for your medical care.

Fees

The fee for PPI's Advocacy Services is \$60/hour, billed in 10-minute increments. Mileage will be charged at \$0.39/mile for travel outside the Waterloo/Cedar Falls community.

PPI staff will document and bill on a monthly basis for all hours spent meeting for the initial consultation and intake process, traveling to see the individual, visiting the individual, accompanying the individual to doctor appointments, speaking on the phone or visiting in person with the individual, their family members, medical care providers, or any service provider.

How do I enroll?

Those wishing to receive advocacy services from PPI should:

Visit our website:
www.permanentplanning.org

Call us:

(319) 277-1410

Email us:

ppi@episervice.org